



ON BOARD

1

BUY BEFORE YOU BOARD

Take your time, there's a tram on its way.



2

MIND THE DOORS

Don't use the doors while door lights flash and the warning sounds.



3

HOLD ON TIGHT

until you alight. Beware, sometimes sudden stops can happen!



4

WHEELCHAIR USERS, park straight and apply your brake.



5

STAY TOGETHER

Remember to hold your child's hand when boarding and alighting the tram, leave nothing and no-one behind!



ROUTE



WE'RE SAFE TOGETHER



Nottingham Express Transit
Armstrong Way,
Nottingham NG7 7NW



thetram.net/safety

WE'RE SAFE TOGETHER

 **! TAKE CARE**  **BE AWARE**  These tips are provided to help you travel safely and comfortably on our trams.

ON THE NETWORK

ALWAYS BE AWARE when travelling around the tram network. Distractions like mobile phones and headphones can put you at risk. Make sure that you can clearly see and hear trams approaching.



ALWAYS OBSERVE TRAFFIC SIGNALS, traffic signals and lane signs are there for your safety and must be obeyed. **NEVER** enter tram only lanes.




ALWAYS USE PEDESTRIAN CROSSING POINTS, observe tram signs and look both ways before crossing. Sometimes one tram can hide another travelling in the opposite direction.

ALWAYS OBSERVE AND OBEY THE LEVEL CROSSING AND ROAD SIGNALS. Level crossings can activate for trams, trains or both. Never gamble - don't try to beat the barriers!



STAND WELL CLEAR OF TRAM LINES - trams are wider than the tracks, be sure to leave them plenty of room as they approach. Also remember to stay well clear of the platform's edge when standing at a tram stop.






 **SOME SEATS ARE RESERVED!** Please ensure they're free for the use of less able passengers. Observe priority seating and please give up your seat if someone needs it more than you do. Buggies, wheelchairs and mobility scooters should be positioned carefully.

REMEMBER

OUR HELP POINT BUTTONS ARE ALWAYS ON HAND

OUR HELP POINT BUTTONS - at all our stops and on all our trams - are designed to provide a direct link to our staff who are there to provide support and advice should you need it.



-  **IF ON OR NEAR THE TRAM KEEP HOLD OR KEEP CLOSE!**
By keeping hold of your child when on or around the trams no problems should arise but if you do become separated.... **Don't panic - help is on hand.**
-  **IF YOU ARE ON THE PLATFORM PRESS THE HELP POINT BUTTON!**
Speak to our control centre and they will guide you about what action to take. Stay by the help point where our staff can see you on CCTV.
-  **IF ON THE TRAM USE A HELP POINT TO INFORM THE DRIVER!**
We will stop the tram as soon as it is safe to do so. On some sections of our network the driver may have to travel to the next stop but our control room staff will help reunite you as soon as possible.

FINALLY, PLEASE TEACH YOUR CHILDREN how to use the **Help Points** should they need assistance when travelling on our trams. Our control staff will monitor them using our CCTV system and send immediate assistance if required.